

Confirm Your Housing Cost To-Do screens walkthrough Loretto (B)

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The Confirm your Housing Costs To-do will be in your To-do list on your Universal Credit account.

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Confirm your housing costs

Changes to your housing costs

Has your rent changed?

- Yes
 No

Have your eligible service charges changed?

- Yes
 No

Select yes to say your rent and service charges (if you have them) have changed.

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Confirm your housing costs

Date of change

Did your Housing Costs change on 1 April 24?

Check the letter from your landlord for the date of the change.

Yes
 No

When did your housing costs change?
Check the letter from your landlord for the date of the change.

Day Month Year

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Select No

Enter the date:
28/03/2024

Confirm your housing costs

Changes to your rent

You are currently charged £
per month in rent.

Your landlord should have written recently with details of changes to rent or eligible service charges.

Are you still charged monthly for your rent?

Yes

No

How much is your new rent?
Do not include any service charges or rent arrears.

£

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The Universal Credit system will display the current rent held on your account.

Select Yes

Enter the monthly rent amount from your rent letter.

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If you currently have Service Charges recorded on your Universal Credit Housing Costs you will be taken to the following screen:

Confirm your housing costs

Changes to your service charges

You are currently charged £
per month in eligible service charges.

Your landlord should have written recently with details of changes to rent or eligible service charges.

Are you still charged monthly for your service charges?

Yes

No

How much are your new eligible service charges?
Only include 'eligible' service charges. They will be listed separately on the letter from your landlord.

£

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The Universal Credit system will display the current service charges held on your account.

Select Yes

Enter the monthly eligible service charge amount from your rent letter.

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Once you have answered these questions you will see a summary of your answers. If you have made any mistakes, you can change your answers.

If you are happy with the information, you have provided press confirm to complete the To-Do.