



**LORETTO HOUSING ASSOCIATION  
MINUTE OF BOARD MEETING**

**Date:** 20 September 2021  
**Time:** 6.45pm  
**Venue:** Lipton House, 170 Crown Street, Glasgow, G5 9XD

**Chairperson:** Eric Gibson

**Present:** Pauline Gilmore, Allan McGinness, Alex McKay, Jean Fyfe, Nesta Gililand and Jennifer Williamson

**In Attendance:** Olga Clayton, Group Director of Housing and Care  
Hazel Young, Managing Director  
Stephen Wright, Deputy Group Company Secretary  
Sarah Stocks, Finance Manager  
Steven Gray, Wheatley 360 NETs Lead (in part)  
Jennifer Anderson, Group Protection Liaison Manager (in part)

**1. Appointment of Chair**

The Board considered the appointment of Eric Gibson as Chair, as well as the appointment of two new Board members and the extension of existing Board members.

**Decided: The Board**

- 1) confirmed the appointment of Eric Gibson as Chair;**
- 2) confirmed the appointments of Suzanne Lavelle and Jennifer Williamson as Board members; and**
- 3) confirmed the extension of Alex McKay, Alex Robertson and Allan McGinness as Board members.**

**2. Apologies for Absence**

Apologies for absence were received from Suzanne Lavelle, Alex Robertson, Archie Morrison and Jacqui Mallin. The Chair declared that a quorum was present.

**3. Declarations of Interest**

The Board noted the standing declarations. No new declarations were made.

**4. Minutes of Board Meeting held on 16 August 2021 and matters arising**

**Decided: The Board approved the minute of the meeting held on 16 August 2021.**

**5. NETs mobile working (presentation)**

The Board received an update on the proposals to transform our Neighbourhood Environmental Services through the deployment of mobile technology to replace time consuming and resource intensive paper based systems.

The Board welcomed the development of the mobile technology and the benefit this would bring to both customers and staff, including improved customer service through received accurate and timely responses, operational efficiency gained through better access to management information, more control being given to employees to manage their working day.

**Decided: The Board noted the presentation.**

**6. Revive project (presentation)**

The Board received a presentation on the Revive Scotland project - a move-on service for women suffering domestic abuse and at risk of homelessness - which forms part of our wider approach to preventing homelessness and supporting victims of domestic violence. The Board discussed the positive impact that the project would have and need to ensure an inclusive approach to managing domestic abuse.

**Decided: The Board noted the presentation.**

**7. [redacted]**

**8. AOCB**

There was no other competent business.

**I certify that the above minute has been approved as a true and accurate reflection of the proceedings.**

**Signed** \_\_\_\_\_  
**Chair**